

Our ref: MMC/NWI

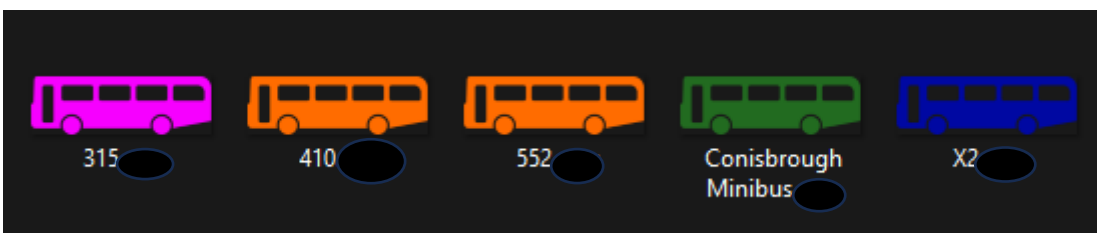
6 September 2024

Dear Parents/Carers

Transport Update

Bus logos on student ID cards

One of the following logos should now be present on your child's student ID card:



Occasionally we experience over boarding issues on our Stagecoach 552 service bus at the end of the academy day and therefore, students with an orange bus on their ID card will be given priority boarding on this service. The reason for this is because these students live in either Tickhill, Wadworth, Loversall, or the Woodfield Plantation estate at Balby and there is no other bus which these students can use to get them home. This service bus has been provided by SYMCA/SYPTE for these students.

Once the priority boarding has taken place, other students from Balby are able to board this service if spaces are available. Alternative buses for these students include the X2, which comes on site at the end of the academy day and travels to Doncaster via: Markham Road, Broomhouse Lane, Springwell Lane, Warde Avenue, Warmsworth Road, High Road, Balby Road and Cleveland Street and the 315, which departs from Hatter Drive to Doncaster via: Tait Avenue, Edlington Lane, High Road - Warmsworth, Warmsworth Road, High Road – Balby, Balby Road and Cleveland Street. Please find further information on routes and timetables attached.

During this first week at the academy, **no** student has been turned away from the Stagecoach 552 service.

The Stagecoach 552 service bus is the only bus we are managing with priority boarding. If students wish to use a public service bus, they are welcome to use any service they choose without restrictions; they do not have to use the one indicated on their student ID card. The logos have been added to the student's ID cards to enable academy staff to assist students.

If your child does not have a bus logo on their ID card, please do not worry, we are currently working our way through these anomalies.

Stagecoach 552 Service Route

Currently, the Stagecoach 552 service does not stop on the Woodfield Plantation estate. SYMCA/SYPTE have advised us that they will review this at the end of the term as timetables are already very tight and there is a lot of congestion and delays at present due to the numerous temporary traffic lights in place along the route whilst road works are being carried out.

Although the bus is not stopping on Woodfield Way, the bus is stopping on Tickhill Road where there is an internal footpath within the housing estate. This footpath has lighting and sunset, even in December, is not until 4:00 pm, so it would not be dark. Alternatively, there is no need to use the footpath if students do not wish to, there is also a footpath along the estate roads if they would rather walk the slightly further way around to avoid the footpath.



Advanced Travel Conisbrough Service Timetable

The timetable for the service will be amended from Monday 16 September as detailed below:

Premier Shop, Chestnut Grove 7:45 am
Nisa Shop, Old Road 7:48 am
Conyers Pub, Old Road 7:49 am
Opposite Library in the village 7:50 am
Station Road junction with Low Road 7:53 am
Low Road junction with Riverside Close 7:56 am
Post Office and McColls/Morrisons Shop 8:00 am

Bus Fares/Passes

We would encourage **all students** to apply for a zero-fare bus pass. The number of zero-fare passes allocated to students attending our academy directly links to the services provided by SYMCA/SYPTE and therefore, the more students who are allocated a zero-fare bus pass, the wider the service we will receive. Please use the link below to see if you are eligible and to apply:

<https://www.doncaster.gov.uk/services/schools/transport-to-and-from-school>.

We have been made aware that adult bus fares may have been charged where students have used the ToTo (Tap On/Tap Off) card reader. The card readers are automatically set to charge an adult fare and this needs to be manually amended by the driver for a child fare to be issued. To avoid being charged the incorrect fare, SYMCA/SYPTE have asked that students show the bus driver their Zoom pass and allow the driver time to amend the fare, before tapping their bank card. Alternatively, they can also tap their zoom pass, prior to tapping their bank card, which should also amend the fare.

SYMCA/SYPTE have asked parents/carers to consider buying a Getabout weekly ticket which can be used on all bus companies, including school buses and provides unlimited travel for £10.50 per week. The ticket can be loaded onto a child's Zoom pass via an app which you can download. More details can be found here <https://www.sytravelmaster.com/getabout>.

Please find helpful support guides on how to use the TravelMaster App by using the links below:

[How do I get the TravelMaster App? \(Buy & Load\)](#)

[How do I create an account on the TravelMaster App? \(Buy & Load\)](#)

[How do I register a smartcard using the TravelMaster App? \(Buy & Load\)](#)

[How do I buy tickets using the TravelMaster App? \(Buy & Load\)](#)

[How to load tickets using the TravelMaster App \(Buy & Load\)](#)

Roadworks Update from Doncaster Council

There have been delays and concerns regarding the two sets of temporary 3 way traffic lights on Tickhill Road/Woodfield Way and Tickhill Road/Clayfields. Cadent, the principal contractor, have informed Doncaster Council that the set of lights at the roundabout at Tickhill Road/Woodfield Way will be removed by next Wednesday, 11 September (leaving a lane closure only in place on Woodfield Way) and the other set of lights in place at the junction between Tickhill Road with Clayfields will be removed by next Friday, 13 September.

Yours sincerely



Mr M McDonald
Principal

