

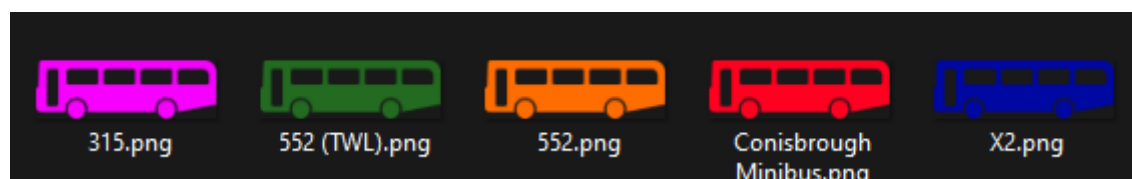
Our ref: MMC/NWI

September 2026

Dear Parents/Carers

Transport Information

If your child uses public transport to get to and from school, one of the following logos should now be present on their ID card:



Occasionally, we experience over boarding issues on our Stagecoach 552 service bus at the end of the academy day and therefore, students with a green bus on their ID card will be given priority boarding on this service. The reason for this is because these students live in either Tickhill, Wadworth or Loversall and there is no other bus which these students can use to get them home. This service bus has been provided by SYMCA/SYPTE for these students.

Once the priority boarding has taken place, other students are able to board this service if spaces are available. Alternative buses for these students include the X2 and 315 services, both of which come on site at the end of the academy day. The X2 travels to Doncaster via: Markham Road, Broomhouse Lane, Springwell Lane, Warde Avenue, Tickhill Road, Warmsworth Road, High Road, Balby Road and Cleveland Street and the 315 travels to Doncaster via: Edlington Lane, High Road - Warmsworth, Warmsworth Road, High Road – Balby, Balby Road and Cleveland Street. Please find further information on routes and timetables on our website.

The Stagecoach 552 service bus is the only bus we are managing with priority boarding. If students wish to use a public service bus, they are welcome to use any service they choose without restrictions; they do not have to use the one indicated on their student ID card. The logos have been added to the student's ID cards to enable academy staff to assist students.

If your child uses public transport and does not have a bus logo on their ID card, please do not worry, we are currently working our way through these anomalies.

Bus Fares/Passes

We would encourage **all students** to apply for a zero-fare bus pass. The number of zero-fare passes allocated to students attending our academy directly links to the services provided by SYMCA/SYPTE and therefore, the more students who are allocated a zero-fare bus pass, the wider the service we will receive. Please use the link below to see if you are eligible and to apply:

<https://www.doncaster.gov.uk/services/schools/transport-to-and-from-school>.

Previously, we have been made aware that adult bus fares may have been charged where students have used the ToTo (Tap On/Tap Off) card reader. The card readers are automatically set to charge an adult fare and this needs to be manually amended by the driver for a child fare to be issued. To avoid being charged the incorrect fare, SYMCA/SYPTE have asked that students show the bus driver their Zoom pass and allow the driver time to amend the fare, before tapping their bank card. Alternatively, they can also tap their zoom pass, prior to tapping their bank card, which should also amend the fare.

SYMCA/SYPTTE have asked parents/carers to consider buying a Getabout weekly ticket which can be used on all bus companies, including school buses and provides unlimited travel for £10.50 per week. The ticket can be loaded onto a child's Zoom pass via an app which you can download. More details can be found here <https://www.sytravelmaster.com/getabout>.

Please find helpful support guides on how to use the TravelMaster App by using the links below:

[How do I get the TravelMaster App? \(Buy & Load\)](#)

[How do I create an account on the TravelMaster App? \(Buy & Load\)](#)

[How do I register a smartcard using the TravelMaster App? \(Buy & Load\)](#)

[How do I buy tickets using the TravelMaster App? \(Buy & Load\)](#)

[How to load tickets using the TravelMaster App \(Buy & Load\)](#)

Yours sincerely



Mr M McDonald
Principal

